How to help someone sleeping rough in Oxfordshire

At Oxfordshire Homeless Movement, we know how much our community cares. Here are some actions you can take to help if you see someone rough sleeping:

- **Help them get shelter**
  Advise the person to go to Floyd’s Row (bottom of St Aldates beyond Christ Church) on Wednesdays and Fridays from 10.00–13.00, where they will be offered advice and help to find a place to stay.

- **Report a concern**
  If you are worried about someone sleeping rough, contact the appropriate Outreach service. In Oxford, call OxSPOT on 07590 862 049. Outside the city, call Connections Floating Support on 01865 711 267. You can also send an alert to StreetLink. If you see someone that needs urgent medical attention please dial 999.

- **Be human**
  Stop and have a conversation. Keep to social distancing guidelines, and also check that they want a conversation; but talking and offering a listening ear is more important than ever at the moment.

- **Think before you act**
  Given social distancing and the potential to catch COVID-19 through contact with surfaces, please think carefully before giving items such as cash, food or other supplies, and check if the person is happy to accept them. Instead you could:
  - Visit our website to see what is available and offer them advice, including where they can go and get some nutritious food.
  - Ask a nearby café if you can “pay it forward”, buying things for the person to collect.

- **Support local**
  Donate food to your local food bank, as they are helping more people than ever access food services in Oxfordshire.

- **Give what you can**
  Consider supporting your local homelessness service with a donation of things, money or time. These organisations know what is needed the most and where.

- **Get involved**
  Volunteer to help people who are vulnerable in your community by joining one of the groups that are helping, such as Oxford Mutual Aid or Oxford Hub.

When Covid-19 hit, local councils worked with homelessness charities to get ‘Everyone In’, offering emergency accommodation to everybody sleeping rough so they would be safe and be able to self-isolate. They have now all been offered interim accommodation to give the breathing space to find long-term, appropriate and sustainable housing that fits their needs.

Some people haven’t taken up the offer to come inside, and new people are arriving on the streets because of things such as the breakdown of family relationships and loss of income. Accommodation is still available for those who need it and have no alternative.