OUR AGE FRIENDLY PLEDGE
We are an age friendly business, and are working to:

BE WELCOMING AND FRIENDLY
- A smile of greeting, good hospitality, the exchange of kind words
- Aware of communication challenges and conditions like dementia
- Offer practical help, such as carrying shopping
- Allow time for transactions, challenges with technology, small coins

OPENLY SHARE OUR FACILITIES
- Use of toilets and seating to older people on a drop-in basis
- ‘Chatty table’ where individuals can join others for a chat

CONSIDER EASY, SAFE ACCESS FOR ALL
- Physical space navigable for walking aids/wheelchairs,
- Items within reach and clearly marked
- Toilets and changing rooms checked for access
- Clear signage and displays, good lighting across all facilities
- Help to enter our premises if needed

SIGNPOST PEOPLE TO MORE INFORMATION
- Staff aware of local resources to support older people
- Printed information available on our premises

To find out more about Age Friendly Banbury, please visit oxfordshire.org/afb or call Bee Myson on 07500 285909